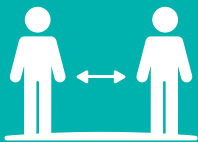


# COVID-19: Checklist for Hospitality Businesses – SOCIAL DISTANCING

Together we'll Keep Wales Safe

As an operator of a pub, bar, café or restaurant, you should take all reasonable measures to ensure that a distance of 2 metres is maintained between people who are on your premises or are waiting to go into your premises.

Where 2 metre social distancing is not practical or commercially viable, it is particularly important to take other reasonable mitigating measures to minimise the risk of exposure to coronavirus.



Use clear signage and other communication to ensure customers adhere to social distancing.



Implement queuing systems including prompts (such as floor tape) to maintain social distancing.



Set a maximum capacity for the space and ask that customers pre-book wherever possible.



Operate table service only, where reasonable and practical.



Increase ventilation by opening windows and doors (not fire doors).



Ensure customers consume food and drink only when seated or stood at a tall table.



Ensure any physical coverings used outdoors are open on 3 or 4 sides.



Do not allow customers to drink whilst standing and congregating in groups at the bar or other areas.



Implement one way systems e.g. using signs, floor graphics, cordons/barriers or floor arrows.



Use back-to-back or side-to-side seating (rather than face-to-face).



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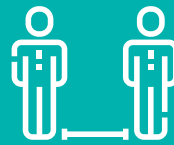
Install physical barriers such as protective screens between tables, reception desks, and pay stations that can be effectively washed and cleaned.



Deploy fixed teams of staff for each shift, and minimise the sharing of equipment.



Use Apps for the ordering of food and drink to minimise staff interaction with customers.



Allow space for staff to practice social distancing whilst working in all parts of your premises.



Minimise loud noise and music to avoid shouting, and do not permit live performances.



Designate a member of staff to monitor COVID-19 safety protocols.



Ensure social distancing is maintained in toilet facilities by closing some urinals/toilets and basins (or installing suitable dividers), and restricting the number of individuals who are able to enter at any one time.



Make your COVID-19 risk assessment publicly available.

For more information visit: <https://gov.wales/tourism-and-hospitality-businesses-guidance-phased-reopening>

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