

Walkers Welcome Criteria Checklist (Caravan Parks)



Visit
Wales



Llywodraeth Cymru
Welsh Government

Visit Wales Ref No: _____

Contact Name: _____

Establishment: _____

Visit Date: _____

Name of QA: _____

Star: _____

Designator: _____

Post Code: _____

Facilities and Services

	Yes	No
A separate and secure facility should be available with a heat source for drying outdoor clothing and footwear.		
Access to facilities with water supply for cleaning boots and outdoor clothing. Boot scrapes are recommended. The water supply should be clearly labelled and advertised and should be separate to the drinking water points.		
First aid kit to be provided as appropriate to size of business, this may be located in a central point and advertised in each letting caravan and at reception.		
Clothes washing facilities, laundry service or details of nearest laundrette facility should be provided.		

Food Arrangements

	Yes	No
In the case of campers, the offer of a hot drink on arrival should be made to all (i.e. before or whilst pitching their tents).		
Details and directions for the nearest food shop provided, if not available on site. This can be at a central, easily accessible information point and should be placed in hire fleet.		
Provision, on request, for the pre-ordering of basic grocery items prior to arrival for guests arriving without a car.		

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Information Provision		
	Yes	No
Details of nearest doctor, dentist, hospital and all night chemist and vets (if pets accepted). Access to these details should be prominent and available 24 hours.		
Maps and books available for reference on walking in the area/details of local and regional walking routes and organisations.		
Information on local public transport or contact details provided.		
Also details of any baggage transfer and taxi companies operating locally.		
Weather information for the area displayed prominently together and/or telephone numbers that can be called for the latest information by guests if required.		
Information on local attractions and events and/or tourist information centre number and directions supplied.		
Information provided on location and opening times of the nearest shops, including directions.		
Details of nearest bank/cash machine, public telephone, post office, post box and outdoor equipment shops.		
Details displayed for local rescue services, including stating 999 telephone number (112 from a mobile phone). There should be an explanation for overseas visitors that they should always ask for the police in the first instance. Also include numbers for mountain rescue and coastguard (if applicable).		
Details displayed of the Countryside Code.		
Details of local restaurants and pubs offering food.		
If group bookings are taken, information should be available for groups on storage facilities, dining facilities/options, and any pre arrival information provided.		

Please return completed form via email to quality.tourism@wales.gsi.gov.uk or post to:

Visit Wales, Welsh Government, Rhodfa Padarn, Llanbadarn Fawr, Aberystwyth, Ceredigion, SY23 3YR