



Llywodraeth Cymru
Welsh Government

Apprenticeship Framework in Hospitality and Catering

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The content of this Framework has been agreed and published by People 1st.

OVERVIEW:

This Framework specifies the standards and criteria for the delivery of Level 2 & 3 training provision within the Catering & Hospitality occupations. Successful completion of the provision will lead to the award of a designated/regulated qualification(s) within the industry.

The Level 2 Apprenticeship is suitable for a variety of roles in Hospitality, including Customer Service, Food and Beverage Services, Front of House Reception & Housekeeping

The Level 3 Apprenticeship is suitable for a variety of senior Hospitality roles, including Assistant General Manager or Regional Manager, Hospitality and Catering (Patisserie and Confectionery).

MANDATORY OUTCOMES

Achievement of these qualifications will be assessed by verification through the appropriate awarding body. Participants must complete:

- Either a competence and a knowledge qualification or a combined competence and knowledge based qualification from one of the following pathways.
- Essential Skills and the Employment Rights and Responsibilities as stated below.

Pathways for this Framework at level 2:

Pathway 1: Hospitality Services, Pathway 2: Food and Beverage Service, Pathway 3: Food Production and Cooking, Pathway 4: Professional Cookery, Pathway 5: Housekeeping, Pathway 6: Front of House Reception, Pathway 7: Chefs in the Licensed Hospitality Industry

Pathways for this Framework at level 3:

Pathway 1: Professional Cookery, Pathway 2: Patisserie and Confectionery, Pathway 3: Hospitality Supervision and Leadership, Pathway 4: Hospitality Retail Outlet Supervision

Essential Skills Wales:

Level 2 Apprenticeship

Application of Number Level 1, Communication Level 1, ICT Level n/a

Level 3 Apprenticeship

Application of Number Level 2, Communication Level 2, ICT Level n/a

Employment Rights and Responsibilities (ERR)

The appropriate underpinning knowledge and induction covering workplace Employment Rights and Responsibilities (ERR) is required.

FURTHER INFORMATION

For the full and detailed content and specification for this Framework please contact:
People 1st