



Llywodraeth Cymru  
Welsh Government

## Apprenticeship Framework in IT, Software, Web & Telecoms Professionals

**Framework No:** FR04270 **Issue:** 12 **Date:** 27/03/2018

The content of this Framework has been agreed and published by Instructus.

### OVERVIEW:

This Framework specifies the standards and criteria for the delivery of Levels 2, 3 & 4 training provision within the Digital Technology occupations. Successful completion of the provision will lead to the award of a designated/regulated qualification(s) within the industry.

The Level 2 Apprenticeship aims to provide the skills and knowledge required for various roles including an IT Technical Support, Software Developer, Web Developer, Database Administrator, Telecoms Engineer, Network Planner.

The Level 3 Apprenticeship aims to provide the skills and knowledge required for various roles including a Software/ Web Developer, Network Planner, Database Administrator, Software Tester.

The Level 4 Apprenticeship aims to provide the skills and knowledge required for various roles including an IT Project Manager, Analyst Developer, IT Security Analyst, Network/Telecoms Manager.

### MANDATORY OUTCOMES

Achievement of these qualifications will be assessed by verification through the appropriate awarding body. Participants must complete:

- Either a competence and a knowledge qualification or a combined competence and knowledge based qualification from one of the following pathways.
- Essential Skills and the Employment Rights and Responsibilities as stated below.

### Pathways for this Framework at levels 2, 3 & 4:

Pathway 1: IT, Software, Web & Telecoms Professionals

### Essential Skills Wales:

More Information can be obtained from:

FEAD DfES • Ty Afon  
Bedwas Rd • Bedwas  
Cf838WT

DfES-  
ApprenticeshipUnit@wales.gsi.gov.uk  
Gwefan • website: [www.llyw.cymru](http://www.llyw.cymru)  
[www.gov.wales](http://www.gov.wales)

Level 2 Apprenticeship

Application of Number Level 1, Communication Level 1, ICT Level 1

Level 3 Apprenticeship

Application of Number Level 2, Communication Level 2, ICT Level 2

Level 4 Apprenticeship

Application of Number Level 2, Communication Level 2, ICT Level 2

### **Employment Rights and Responsibilities (ERR)**

The appropriate underpinning knowledge and induction covering workplace Employment Rights and Responsibilities (ERR) is required.

### **FURTHER INFORMATION**

For the full and detailed content and specification for this Framework please contact:

Instructus