



Llywodraeth Cymru
Welsh Government

Apprenticeship Framework in Cleaning & Environmental Support Services

Framework No: FR04127 **Issue:** 7 **Date:** 15/02/2018

The content of this Framework has been agreed and published by Instructus.

OVERVIEW:

This Framework specifies the standards and criteria for the delivery of Levels 2 & 3 training provision within the Property Services occupations. Successful completion of the provision will lead to the award of a designated/regulated qualification(s) within the industry.

The Level 2 Apprenticeship is suitable for various roles, including Passenger Transport Cleaner, Industrial Cleaner, Caretakers, Window Cleaners, Street Cleansing Operatives, Specialist Carpet and flooring Cleaners, Specialist Neighbourhood Services Operative, Pest Management Technician.

The Level 3 Apprenticeship aims to provide the skills and knowledge required to become a Cleaning Supervisor or Team Leader.

MANDATORY OUTCOMES

Achievement of these qualifications will be assessed by verification through the appropriate awarding body. Participants must complete:

- Either a competence and a knowledge qualification or a combined competence and knowledge based qualification from one of the following pathways.
- Essential Skills and the Employment Rights and Responsibilities as stated below.

Pathways for this Framework at level 2 :

Pathway 1: Cleaning & Support Services. Pathway 2: Local Environmental Services.
Pathway 3: Pest Management

Pathways for this Framework at level 3 :

Pathway 1: Cleaning Supervision

Essential Skills Wales:

Level 2 Apprenticeship

Application of Number Level 1, Communication Level 1, ICT Level n/a

Level 3 Apprenticeship

Application of Number Level 2, Communication Level 2, ICT Level n/a

Employment Rights and Responsibilities (ERR)

The appropriate underpinning knowledge and induction covering workplace Employment Rights and Responsibilities (ERR) is optional.

FURTHER INFORMATION

For the full and detailed content and specification for this Framework please contact:
Instructus