



Llywodraeth Cymru  
Welsh Government

## Apprenticeship Framework in Housing

**Framework No:** FR05031 **Issue:** 1 **Date:** 19/03/2020

The content of this Framework has been agreed and published by Instructus.

### OVERVIEW:

This Framework specifies the standards and criteria for the delivery of Levels 2 & 3 training provision within the Property Services occupations. Successful completion of the provision will lead to the award of a designated/regulated qualification(s) within the industry.

The Level 2 Apprenticeship aims to provide the skills and knowledge required to become a Housing Assistant, Housing Maintenance Assistant.

The Level 3 Apprenticeship aims to provide the skills and knowledge required to become a Housing Officer, Housing Support Officer, Community Support Officer.

### MANDATORY OUTCOMES

Achievement of these qualifications will be assessed by verification through the appropriate awarding body. Participants must complete:

- Either a competence and a knowledge qualification or a combined competence and knowledge based qualification from one of the following pathways.
- Essential Skills and the Employment Rights and Responsibilities as stated below.

### Pathways for this Framework at level 2 & 3:

Pathway 1: Housing

### Essential Skills Wales:

Level 2 Apprenticeship

Application of Number Level 1, Communication Level 1, ICT Level 1

Level 3 Apprenticeship

Application of Number Level 2, Communication Level 2, ICT Level n/a

### Employment Rights and Responsibilities (ERR)

The appropriate underpinning knowledge and induction covering workplace Employment Rights and Responsibilities (ERR) is optional.

## **FURTHER INFORMATION**

For the full and detailed content and specification for this Framework please contact:  
Instructus