



Llywodraeth Cymru  
Welsh Government

## Apprenticeship Framework in Retail Management

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The content of this Framework has been agreed and published by People 1st.

### OVERVIEW:

This Framework specifies the standards and criteria for the delivery of Level 4 training provision within the Retail occupations. Successful completion of the provision will lead to the award of a designated/regulated qualification(s) within the industry.

This Apprenticeship is suitable for a variety of Retail Management roles, including Retail Supervisor or Team Leader, Store/Department Manager, Sales Managers, Assistant Store Manager & Operations Manager.

### MANDATORY OUTCOMES

Achievement of these qualifications will be assessed by verification through the appropriate awarding body. Participants must complete:

- Either a competence and a knowledge qualification or a combined competence and knowledge based qualification from one of the following pathways.
- Essential Skills and the Employment Rights and Responsibilities as stated below.

### Pathways for this Framework at level 4:

Pathway 1: Retail Management

### Essential Skills Wales:

Application of Number Level 2, Communication Level 2, ICT Level 2

### Employment Rights and Responsibilities (ERR)

The appropriate underpinning knowledge and induction covering workplace Employment Rights and Responsibilities (ERR) is required.

### FURTHER INFORMATION

For the full and detailed content and specification for this Framework please contact: People 1st