



Llywodraeth Cymru
Welsh Government

Apprenticeship Framework in Retail

Framework No: FR03572 **Issue:** 9 **Date:** 15/09/2015

The content of this Framework has been agreed and published by People 1st.

OVERVIEW:

This Framework specifies the standards and criteria for the delivery of Levels 2 & 3 training provision within the Retail occupations. Successful completion of the provision will lead to the award of a designated/regulated qualification(s) within the industry.

The Level 2 Apprenticeship has been designed for individuals working within a retail environment as a General Sales Assistant as well as those in more specialist roles, for example Beauty Consultants or Fresh Food Counter Assistants and Stockroom Assistant.

The Level 3 Apprenticeship has been designed for individuals who are employed in a more senior position within retail, such as Senior Sales Assistants, Team Leaders, Supervisors, to consolidate existing skills and knowledge.

MANDATORY OUTCOMES

Achievement of these qualifications will be assessed by verification through the appropriate awarding body. Participants must complete:

- Either a competence and a knowledge qualification or a combined competence and knowledge based qualification from one of the following pathways.
- Essential Skills and the Employment Rights and Responsibilities as stated below.

Pathways for this Framework at level 2:

Pathway 1: Retail, Pathway 2: Retail (Specialist)

Pathways for this Framework at level 3:

Pathway 1: Sales Professional, Pathway 2: Visual Merchandising, Pathway 3: Management

Essential Skills Wales:

Level 2 Apprenticeship

Application of Number Level 1, Communication Level 1, ICT Level n/a

Level 3 Apprenticeship

Application of Number Level 2, Communication Level 2, ICT Level n/a

Employment Rights and Responsibilities (ERR)

The appropriate underpinning knowledge and induction covering workplace Employment Rights and Responsibilities (ERR) is required.

FURTHER INFORMATION

For the full and detailed content and specification for this Framework please contact:

People 1st