



Visit
Wales



Cyclists Welcome
Walkers Welcome

Criteria for Caravan Parks



Llywodraeth Cymru
Welsh Government

Cyclists Welcome

All participants must be, and remain a member of the British Graded Holiday Parks Scheme, and satisfy all of the following criteria:

Facilities and Services

- A separate & secure facility should be available for drying outdoor clothing and footwear, so clothes can dry overnight.

- Lockable undercover area for safe overnight storage of bicycles and panniers, with an unobstructed entrance.

- Access to facilities with water supply for washing bicycles and outdoor clothing. This should be clearly labelled & advertised and should be separate from the drinking water points, hose and/or bucket and cloth to be available.

- Emergency cycle & puncture repair kit available centrally, and advertised as available in reception. Suggested items to include: tyre levers, puncture repair kit, lubricant, pump capable of being used for different valves, these may be charged for.

- First aid kit to be provided as appropriate to size of business, this may be located in a central point & advertised in each letting caravan & at reception.

- Clothes washing facilities, laundry service or details of nearest laundrette facility should be provided.

Food Arrangements

- In the case of campers, the offer of a hot drink on arrival should be made to all (i.e. before or whilst pitching their tents).

- Details and directions for the nearest food shop provided, if not available on site. This can be at a central, easily accessible information point & should also be placed in hire fleet.

- Provision, on request, for the pre-ordering of basic grocery items prior to arrival for guests arriving without a car.

Information Provision

This can be at a central, easily accessible information point & may also be placed in hire fleet.

- Details of nearest cycle hire outlets and cycle repair / spares shops available.
- Details of nearest doctor, dentist, hospital, and all night chemists and vets (if pets accepted). Access to these details should be prominent and available 24 hours.
- Maps and books available for reference on cycling in the area / details of local and regional cycling routes and organisations.
- Information on local public transport and what cycle carriage facilities are available or contact details provided. Also details of any baggage transfer and taxi companies operating locally.
- Weather information for the area displayed prominently and/or telephone numbers that can be called for the latest information by guests, if required.
- Information on local attractions and events and/or local tourist information centre number and directions supplied.
- Information provided on location and opening times of the nearest shops, including directions.
- Details of nearest bank / cash machine, public telephone, post office, post box and outdoor equipment shops.
- Details displayed for rescue services, including Mountain Rescue and Coastguard (if appropriate) and stating 999 phone number (112 from a mobile phone).
- Details displayed of the Countryside Code, www.countrysidecodewales.org.uk or 0845 1306 229.
- Details of local restaurants and pubs offering food.
- If group bookings are taken, information should be available for groups on storage facilities, dining facilities / options and any pre arrival information provided.

Walkers Welcome

All participants must be, and remain a member of the British Graded Holiday Parks Scheme, and satisfy all of the following criteria:

Facilities and Services

- A separate & secure facility should be available with a heat source for drying outdoor clothing and footwear.

- Access to facilities with water supply for cleaning boots and outdoor clothing. Boot scrapes are recommended. The water supply should be clearly labelled & advertised and should be separate to the drinking water points.

- First aid kit to be provided as appropriate to size of business, this may be located in a central point & advertised in each letting caravan & at reception.

- Clothes washing facilities, laundry service or details of nearest laundrette facility should be provided.

Food Arrangements

- In the case of campers, the offer of a hot drink on arrival should be made to all (i.e. before or whilst pitching their tents).

- Details and directions for the nearest food shop provided, if not available on site. This can be at a central, easily accessible information point & should be placed in hire fleet.

- Provision, on request, for the pre-ordering of basic grocery items prior to arrival for guests arriving without a car.

Information Provision

This can be at a central, easily accessible information point & may also be placed in hire fleet.

- Details of nearest doctor, dentist, hospital, and all night chemists and vets (if pets accepted). Access to these details should be prominent and available 24hrs.
- Maps and books available for reference on walking in the area / details of local and regional walking routes and organisations.
- Information on local public transport or contact details provided. Also details of any baggage transfer and taxi companies operating locally.
- Weather information for the area displayed prominently and/or telephone numbers that can be called for the latest information by guests, if required.
- Information on local attractions and events and/or local tourist information centre number and directions supplied.
- Information provided on location and opening times of the nearest shops, including directions.
- Details of nearest bank / cash machine, public telephone, post office, post box and outdoor equipment shops.
- Details displayed for rescue services, including Mountain Rescue and Coastguard (if appropriate) and stating 999 phone number (112 from a mobile phone).
- Details displayed of the Countryside Code, www.countrysidecodewales.org.uk or 0845 1306 229.
- Details of local restaurants and pubs offering food.
- If group bookings are taken information should be available for groups on storage facilities, dining facilities / options and any pre arrival information provided.

Contact Details

If you would like to apply for a Star grading visit or discuss any issue of concern arising out of the contents of this guide, contact us at:

Visit Wales
Welsh Government
Rhodfa Padarn
Llanbadarn Fawr
Aberystwyth
Ceredigion SY23 3UR

Tel: 0845 010 8020

Fax: 0300 062 2081

E-mail: quality.tourism@wales.gsi.gov.uk

You can also find a grading application form, fee details and an electronic version of this guide by visiting our website www.wales.gov.uk/tourism and clicking on 'Grading'.