

Walkers Welcome Criteria Checklist



Visit
Wales



Llywodraeth Cymru
Welsh Government

Visit Wales Ref No: _____

Contact Name: _____

Establishment: _____

Visit Date: _____

Name of QA: _____

Star: _____

Designator: _____

Post Code: _____

Facilities and Services

	Yes	No
A separate space should be available for drying outdoor clothing and footwear, so clothes can dry overnight.		
Boot scrapes at main doors and/or access to facilities with water supply for cleaning boots and outdoor clothing.		
First aid kit to be provided as appropriate to size of business.		

Food Arrangements

	Yes	No
Hot and cold drink making equipment (offer of beverages on arrival encouraged). In serviced accommodation, ingredients should be provided or beverages to be served on request.		
Evening meal available if no eating facilities within one mile (serviced accommodation).		
Early or packed breakfast available (from 7.00 am) (continental acceptable) if notified the night before.		
In serviced accommodation a packed lunch available (an extra charge may be made).		
Flask top up service available.		
In self-catering/letting caravan accommodation, provision made for the pre-ordering of basic grocery items prior to arrival for guests arriving without a car.		

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Information Provision		
	Yes	No
Details of nearest doctor, dentist, hospital and all night chemist and vets (if pets accepted).		
Maps and books available for reference on walking in the area/details of local and regional walking routes and organisations.		
Information on local public transport or contact details provided.		
Also details of any baggage transfer and taxi companies operating locally.		
Weather information for the area displayed prominently together and/or telephone numbers that can be called for the latest information by guests if required.		
Information on local attractions and events and/or tourist information centre number and directions supplied.		
In self-catering/letting caravan accommodation, information provided on location and opening times of the nearest shops, including directions.		
Details of nearest bank/cash machine, public telephone, post office, post box and outdoor equipment shops.		
Details displayed for local rescue services, including stating 999 telephone number (112 from a mobile phone). There should be an explanation for overseas visitors that they should always ask for the police in the first instance. Also include numbers for mountain rescue and coastguard (if applicable).		
Details displayed of the Countryside Code.		
Details of local restaurants and pubs offering food.		
Information on other businesses participating in the Walkers Welcome scheme.	N/A	N/A
If group bookings are taken, information should be available for groups on storage facilities, dining facilities/options, group registration, and pre arrival information required and provided.		

Please return completed form via email to quality.tourism@wales.gsi.gov.uk or post to:

Visit Wales, Welsh Government, Rhodfa Padarn, Llanbadarn Fawr, Aberystwyth, Ceredigion, SY23 3YR