


Inspection and approval of **SINGLE CARAVANS**



Llywodraeth Cymru
Welsh Government



The information in this publication is given in good faith and every effort has been made to ensure its accuracy. Visit Wales can accept no responsibility for any error or misinterpretation. All liability for loss, disappointment, negligence or other damage caused by reliance on the information contained in this publication is hereby excluded.

Criteria For Single Caravans

Applicable to letting accommodation provided in static caravans, i.e.

- Individual caravans situated on a farm or near private residencies
- Privately owned caravans on Visit Wales graded** caravan parks

The accommodation will be fit for purpose, clean, well maintained and meet all relevant statutory obligations.

Minimum Entry Requirements
<ul style="list-style-type: none"> • Must meet all relevant statutory obligations and requirements for letting, currently in force. (If necessary and on request, confirmation of planning consent/ change of use for a particular parcel of land will need to be provided).
<ul style="list-style-type: none"> • Must describe fairly the accommodation and facilities on offer.
<ul style="list-style-type: none"> • Must prepare a disability access statement.
<ul style="list-style-type: none"> • Must possess current Public Liability insurance cover.
<ul style="list-style-type: none"> • All participants are required to observe the Visit Wales/Croeso Cymru Code of Conduct.
<ul style="list-style-type: none"> • Unit must be of proprietary make.
<ul style="list-style-type: none"> • Occupancy no more than manufacturers design.
<ul style="list-style-type: none"> • Must be provided with all mains services (drainage, water, electricity and gas {either mains or bottled}).
<ul style="list-style-type: none"> • Must have gas and electricity checks on equipment and provide pass certificates when appropriate.
<ul style="list-style-type: none"> • Adequate heating to be provided.
<ul style="list-style-type: none"> • Adequate internal lighting.
<ul style="list-style-type: none"> • Where reception permits, Colour TV to be provided within the unit.
<ul style="list-style-type: none"> • Internal bathroom providing WC, wash basin and shower or bath.
<ul style="list-style-type: none"> • Hot and cold water provided.
<ul style="list-style-type: none"> • Cooker with oven, grill and minimum three cooking rings.
<ul style="list-style-type: none"> • Provision of fridge with ice box.
<ul style="list-style-type: none"> • Sink, waste pipe, draining board and work surfaces to be clean and sound.
<ul style="list-style-type: none"> • Letting caravan inventory to be displayed (see below for list of minimum equipment required).
<ul style="list-style-type: none"> • Storage area for food and luggage.
<ul style="list-style-type: none"> • Internal repair good with walls, ceilings, floor surfaces & all furnishings to be clean and of sound repair.
<ul style="list-style-type: none"> • Windows & skylights to function (open & close).
<ul style="list-style-type: none"> • All windows to have opaque covering or blinds.
<ul style="list-style-type: none"> • Mattresses clean and sound and to be fitted with adequate protectors.

<ul style="list-style-type: none">• Where linen provided, change to be made available.
<ul style="list-style-type: none">• Caravan exterior must be well maintained and in sound condition and set on a level secure base.
<ul style="list-style-type: none">• Pathways and parking areas should be well maintained and safe from trip hazards.
<ul style="list-style-type: none">• Steps required to each door, which should be safe and well maintained.
<ul style="list-style-type: none">• Must carry out a fire risk assessment and act on findings to reduce or remove risk, then review assessment regularly, making changes where necessary.
<ul style="list-style-type: none">• Must provide fully working Smoke Alarm and Carbon Monoxide detector.
<ul style="list-style-type: none">• Appropriate fire extinguisher and fire blanket to be provided (all equipment to be BS/CE Approved).
<ul style="list-style-type: none">• Details of summoning assistance, day or night, in the event of an emergency must be provided and clearly displayed to guests (e.g., proprietor, doctor, dentist, emergency services callout (i.e., 999) to be detailed, together with the location of the nearest telephone. A first aid kit to be provided within unit or on site.

** The Visit Wales grading of the park concerned must be current and valid. If this has lapsed or been removed by Visit Wales, then Visit Wales cannot inspect the privately owned caravan on the park.

NB. Where the caravan holiday home is sited on a Visit Wales graded caravan park, the private caravan owner must have in writing the express permission of the park owner to let the caravan independently of the park. Evidence of this may be asked for by Visit Wales at the time of the assessment.

Required minimum equipment in order to meet the standard

One per caravan

Bin (non flammable)
 Bread/Cake container
 Bread/Cake plate
 Bread/Chopping board
 Bread knife
 Butter dish
 Broom
 Bucket
 Carving knife & fork
 Casserole dish
 Colander
 Condiment set (2 piece)
 Corkscrew/bottle opener
 Carpet sweeper or vacuum cleaner (available)
 Cleaning agents (washing up liquid etc)
 Doormat
 Dustpan & brush
 Fish slice
 Frying pan
 Fruit dish
 Grater
 Jug (measuring)
 Jug (milk)
 Kettle
 Kitchen bin with lid
 Kitchen scissors
 Ladle
 Mirror
 Mixing bowl/basin
 Oven roasting tray
 Potato peeler
 Pot scourer/dish mop
 Saucepans & lids (small, medium & large)
 Spoon
 Sugar Bowl
 Teapot
 Tin opener
 Tray
 Vegetable knife (sharp)
 Washing up bowl

Two per caravan

Ashtrays (where smoking allowed)
 Duster
 Tablespoon

Per person

Cereal bowl
 Egg cup
 2 x Fork
 2 x Knife
 Mug
 Plate (small and large)
 Spoon (dessert and tea)
 Tumbler and wine glass

Bedroom

3 x blankets or 1 duvet per bed
 1 x pillow per person
 4 x clothes hangers per person

Bathroom

Toilet brush and holder
 Toilet roll and holder

Promoting This Style Of Accommodation

Once Visit Wales has carried out an inspection and this has proved that all relevant criteria are met, you will receive, in due course, a copy of the Assessor's report and a display certificate. You will be entitled to describe the accommodation as "Visit Wales Approved Accommodation". The accommodation should not be promoted using any other wording, and should include all of the above wording. The relevant logo and wording will be supplied to you by us, as electronic artwork, so that you can put this onto your promotional literature and /or website if you so wish. If you advertise in any of our guides, those produced by your Local Authority, or any other guide, "Visit Wales Approved Accommodation" is what should be used as part of your advert.

Contact Details

Should you wish to make an inspection application or if you require further details please contact us at:

Quality Assurance Dept,
Visit Wales,
Welsh Government,
Rhodfa Padarn,
Llanbadarn Fawr,
Aberystwyth,
SY23 3UR.

You can telephone our Aberystwyth team on **0845 0108020** or email us at **quality.tourism@wales.gsi.gov.uk**.

Alternatively, please see our website:

<https://businesswales.gov.wales/zones/tourism>